

Bungunyah Apartment's Terms and Conditions

1. Payment of the accommodation rental fee constitutes the clients acceptance of these Terms and Conditions.
2. The operators will make every effort to ensure the property is available as booked. However, the operators reserve the right to make alterations to bookings due to unforeseen circumstances.
3. To secure your booking, a deposit of 25% is required. Payment may be made by cash, cheque, money order, MasterCard or VISA. For Christmas, Easter, June/July and Sept/Oct school holiday bookings, 50% is required at time of booking. A 10% surcharge may apply to holiday tariffs.
4. A security bond of \$250 is required on arrival and is fully refundable within 3 days of departure if the apartment is left clean and undamaged.
5. Keys will be made available once the balance of payment has been received in full. Should you be arriving after business hours, please let us know in advance so that alternate key arrangements can be made. Upon departure all keys are to be returned to the operator. Should you be departing outside office hours, please make prior arrangements with the operator. Under no circumstances should keys be left on the premises.
6. All premises are to be left in a satisfactory clean and tidy state, including all garbage wrapped and emptied into outside garbage bin and washing and drying of dishes done. **In the event of excessive cleaning requirements an extra cleaning fee, a minimum of \$50 will be charged to the guest's account.**
7. Pets are not allowed and smoking is not permitted inside Bungunyah Apartment's buildings.
8. Parties and Functions are strictly prohibited. The price charged is for domestic use only and not commercial. Accordingly this rate does not allow for the extra wear associated with functions in terms of cleaning, garbage removal, wear and tear, repairs etc. Use contrary will result in additional payments. Disturbance to our neighbours, including excessive noise, is prohibited and may result in termination of rental.
9. Any damage, breakage or loss of furniture, furnishings, equipment, locks or keys is to be reported immediately and paid for at cost, other than acceptable wear and tear. **Please note, that our cleaners do a detailed inventory check both before and after your occupation.** Furniture, fixtures and fittings are not to be altered or moved between rooms or properties. The BBQ must remain on the outside patio and be cleaned after use.
10. The number of guests should not exceed the number stated on the Confirmation Notice. Additional fees of \$50 per person per night will apply for excess guests not notified to the operators in advance.
11. The operators take no responsibility for the client's personal property left on the premises.
12. Check-out time is **10am**. Check-in time is **2pm**. The client must vacate the property by the check-out time unless agreed with the operators in advance that they may stay longer. Without prior agreement, additional late departure fees will apply at the nightly rate.
13. The client making the booking must be 18 years or over and agree to take full responsibility for the temporary rental of the property.
14. For call outs, outside of office hours, a \$30.00 fee will be levied. i.e. if you lose your keys or lock yourselves out.
15. In the event of a cancellation by the client, the deposit is non-refundable, unless the property is re-let for the entire period of the cancellation. In this instance, a \$50.00 administration fee will then apply.